A SUSTAINABLE INTEGRATED VALUE-CREATING FRENCH CRAFTSMANSHIP MODEL

Issues and trends

Limited natural resources and adaptation to climate change

CAPITAL AND RESOURCES

Committed workforce

25,185 employees of whom 15,556 in France: 46% in production, 39% in sales, and 15% in support

7.12% employees with disabilities in France in 2023

Gender equality index: 92/100 (France)

Exceptional savoir-faire craftsmanship

10 Écoles Hermès des Savoir-Faire (EHSF) in France

Long-term partners

Average relationship length of 19 years with top 50 direct suppliers

Natural resources and responsible materials

More than 90 animal & vegetal supply chains

Controlled water withdrawal, decoupled from the Group's growth

97.9% renewable electricity

100% non-mined gold and silver used in the jewellery workshops

Raw materials used with care and responsibly

Local involvement

Strong local presence: regional craftsmanship presence and exclusive stores in 11 out of 13 French regions

60 production and training sites in France

Financial independence

Shareholder stability: 66.7% of the share capital held by the Hermès family group

€3.8 billion adjusted free cash flow

€17.3 billion in equity

€12.0 billion in restated net cash position

An Independent creative house since 1837, guided by the skills of the craftspeople

16 métiers



Creative freedom

More than 50,000 references produced Constant creative renewal Material and process innovations Unique and responsible communication

Unique heritages: creation, materials, savoir-faire and retail

A humanist approach to employee management. A rich selection of useful and long-lasting objects. A loyal and local customer base.

A resilient luxury market Circular economy regulations and innovations

Consumer expectations in terms of sustainability



For employees

€1.9 billion payroll costs

€4,500 exceptional bonus

€235 million profit-sharing and incentives

73% employee shareholders

Transmission and longevity of savoir-faire

École Hermès des Savoir-Faire : nearly 700 learners accompanied

23 hours of training per employee on average

Support for our partners

Support towards reaching the highest standards

Payment terms of 27 days on average in France

Reduction of a moderate environmental footprint

Decrease of 63.7% in scopes 1 and 2 emissions in absolute value and 50.5% in scope 3 in intensity since 2018

65.4% reduction in water withdrawals in intensity in the last 10 years

Adoption of the SBTN approach throughout the Group to limit pressure on nature

Pursuit of certification and label awards to the highest standards in supply chains

Societal value

28.7% consolidated tax rate

2,300 jobs created including

1,300 in France

Financial value

€15.2 billion consolidated revenue

€245 billion market capitalisation at end-2024

€2.7 billion total dividends paid to shareholders

€1.1 billion in operating investments

MATERIAL PURCHASING Exceptional raw materials

55% of direct exceptional raw materials made in France and 97% in Europe

DESIGN/CREATION

A house of creation

Eco-design (materials and savoir-faire)

Emblematic and timeless creations, passed down through generations

> REPAIRS AND END OF CYCLE OF OBJECTS

Long-lasting objects

More than 200,000 after-sales service actions

Craftsmanship manufacturing model on a human scale

Exceptional savoir-faire



PRODUCTION

Efficient logistics

Logistics centres in France and in our main markets Use of alternative and local transport

DISTRIBUTION

Hermès retail an omnichannel and global network

293 exclusive stores in 45 countries

An e-commerce offer Quality of service for customers

Purchasing freedom

Main markets:

(in consolidated revenue mix)

Asia-Pacific (excl. Japan) 44%

Americas 19% - Europe (excl. France) 14%

France 10% - Japan 9%

Strong vertical integration

55% of objects made in exclusive and in-house workshops -74% of production is in France - Securing value chains