

PERFORMANCE OF THE CRAFTSMANSHIP AND ENTREPRENEURSHIP MODEL



QUALITY AND DURABILITY

Exceptional materials >80

Products designed to last
Craftspeople >7,000
Repairs in workshops >200,000



REVENUE

€13.4 BILLION

+21% at constant exchange rates



€1.9 BILLION

over 3 years of which above 60% in France

JOB CREATION x2 IN 10 YEARS

64% in France

CREATIVITY AND SAVOIR-FAIRE

Abundant creativity

A unique style >50,000 references

Unique know-how and innovation

4 diplomas awarded, including a CFA in leather goods

21 Best Craftspeople in France

INTEGRATION AND EXCLUSIVITY

Strong vertical integration

55% of objects made in in-house and exclusive workshops

Local anchoring

74% of objects produced in France

Multi-local and exclusive distribution network

294 stores in **45** countries



EMPLOYMENT AND RESPONSIBILITY

Job creation

> 22,000 employees of which 13,700 in France

Sharing value

Exceptional bonus of €4,000 18,000 shareholder employees following the 6th free share plan

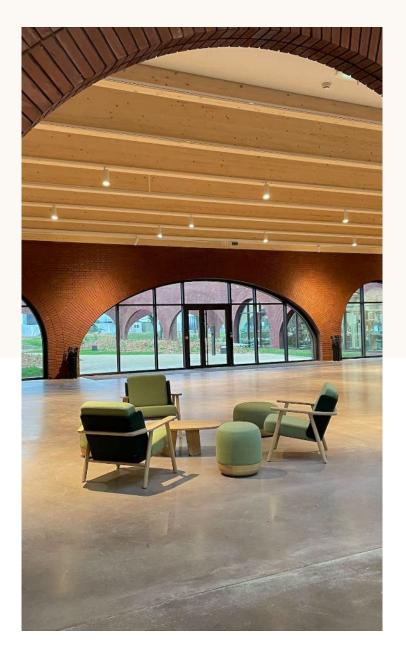




ABUNDANT CREATIVITY AND UNIQUE KNOW-HOW



- Enrichment of the leather goods collection with the models Arçon,
 Della Cavalleria Élan or the Haut à Courroies Multipockets bag
- Successful Women's and Men's Ready-to-Wear collections
- Format and design dynamics of the silk collections
- Presentation of the Chaîne d'ancre jewellery collection
- New versions of the Hermès H08 watch
- Launch of the 5th chapter of Beauty, Le Regard Hermès
- Successful launches of the Un Jardin à Cythère and Tutti Twilly perfumes



DEVELOPMENT OF PRODUCTION CAPACITIES (1/2)



- Two leather goods workshop openings:
 - > Louviers (Eure) and la Sormonne (Ardennes), E4C2-certified
 - > Expansion of the Saint-Junien (Haute-Vienne) glove and leather goods workshop
- Four ongoing leather goods workshop projects:
 - > Riom (Puy-de-Dôme), scheduled in 2024
 - > L'Isle-d'Espagnac (Charente), scheduled in 2025
 - > Loupes (Gironde), scheduled in 2026
 - > Charleville-Mézières (Ardennes), scheduled in 2027



DEVELOPMENT OF PRODUCTION CAPACITIES (2/2)



- Strengthening of capacity investments in all the métiers:
 - > A new printing line in the Textile division of the Pierre-Bénite site
 - Development of the Hermès Manufacture des Métaux company, specialised in metal pieces
 - Expansion of the Hermès Perfume & Beauty site in Normandy
 - › Beyrand site expansion project for Tableware
- Securing supply:
 - > Acceleration of vertical integration projects in all the métiers
 - Acquisition of minority interests in some of our historical partners



EXCLUSIVITY: AN INTEGRATED AND OMNICHANNEL DISTRIBUTION NETWORK (1/2)



- Continued operating investments in the multi-local distribution network
- Opening of new stores:
 - Naples, Aspen and Los Angeles Topanga (United States)
 - Tianjin and Chengdu (China)
- Expansion and renovation of stores:
 - > Chicago and Las Vegas Bellagio (United States)
 - Vienna (Austria), Bordeaux (France) and Crans-Montana (Switzerland)
 - Beijing Peninsula (China), the Shilla Hotel in Seoul (Korea), Sapporo and Kyoto Takashimaya (Japan)



EXCLUSIVITY: AN INTEGRATED AND OMNICHANNEL DISTRIBUTION NETWORK (2/2)



- A solid performance of e-commerce sales worldwide:
 - Opening of the new digital platform in Brazil
 - > New omnichannel services and a wider range of products available
- Strengthening of the supply chain in all geographical areas
- Strong growth of travel retail



SINGULAR COMMUNICATION



- Presenting Hermès in an authentic and unconventional manner:
 - > Hermès in the Making in Lille, Chicago and Bangkok
 - > On the Wings of Hermes in Los Angeles, Hong Kong and Shanghai
 - Héritage In Motion in São Paulo
 - Le Kiosque du Monde d'Hermès notably in Lisbon and Hong Kong
 - > **Saut Hermès** at the *Grand Palais Éphémère* in Paris
- Rediscovering the 16 métiers of the house:
 - > Please Check In in Seoul
 - Men's universe in Aspen and women's universe in Beijing
 - > **Parade** event around Homeware in Seoul
 - petit h in Beijing and Osaka
 - Silk events: Brides de Galaxy in London, Par un beau soir de carrés in Brussels
 - **Pony Dance** event in Athens, Panama City and Manila



A SUSTAINABLE AND RESPONSIBLE **BUSINESS MODEL**



PEOPLE AT THE **HEART OF OUR** VALUES

Acceleration of job creation and sharing value

Rate of people with disabilities >6%





CLIMATE STRATEGY

Reduction in greenhouse gas emissions between 2018 and 2030 (validated by SBTi):

-50.4% in absolute value scopes 1&2

-58.1% in intensity scope 3

100% renewable electricity in 2025 in our own operations

LOCAL ANCHORING

Responsible real estate standard: 2 leather goods workshops E4C2-certified Systemic alignment of new projects

60 production and training sites in France



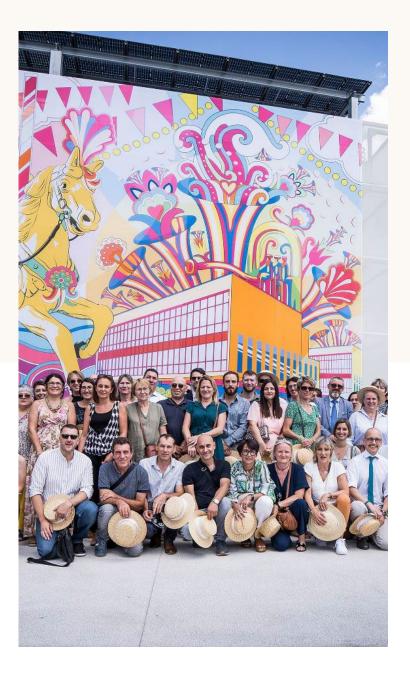


PRESERVATION OF NATURAL RESOURCES

Initiation of SBTN process

Responsible supply chains: process leading to certification for 44 purchasing sectors by 2024

Circular economy



HERMÈS: SOCIALLY RESPONSIBLE



- Acceleration of job creation and sharing value:
 - 22,040 employees, including 62% in France at the end of December 2023, an increase of 2,400 employees, including 1,400 in France
 - 6th free share plan, enabling all employees to become shareholders, and worldwide bonus in respect of 2023
- Transmission of savoir-faire and local anchoring:
 - Deployment of the **École Hermès des savoir-faire** in 8 regional training centres in France with diploma courses (Leather goods, Cutting and Stitching)
- Commitment to diversity and inclusion:
 - **6.85%** rate of directly employed people with disabilities in France and **Signature of** the 3rd Group Disability Agreement
 - **Gender equality Index** in France: 95/100
 - **Group agreement on work-life balance** (caregivers, parenthood and vulnerabilities)



COMMITMENTS TO CLIMATE AND PRESERVATION OF RESOURCES



- In line with the climate trajectory below 1.5°C (validated by SBTi):
 - **Reduction by 30% of scopes 1 and 2 emissions** in absolute value in 2023 vs 2022
 - Publication of the **Climate Transition Plan**
 - **Standard** for high environmental and social performance real estate
- Preservation of natural resources:
 - Initiation of the **Science Based Targets for Nature (SBTN)** process to set scientific targets for Nature
 - Publication of the Forests policy
 - **Water management**: -62% in industrial water consumption intensity over 10 years, in line with the target of -5% per year in intensity
- Strengthening circular economy principles:
 - **Life Cycle Analysis** on 100% of the House's most emblematic products by 2025
 - >80% of leather goods division's suppliers LWG (Leather Working Group) certified
 - Engagement for eco-design, reusing and recycling across our entire value chain



SOCIAL, SOCIETAL AND ENVIRONMENTAL PERFORMANCE RECOGNISED



GLOBAL EVALUATIONS

AA

« A List » Climate A / Water A

SUSTAINALYTICS

MSCI

#2 Textiles and **Apparel**

Grand Prix Emploi 2023 for the 3rd time

THEMATIC EVALUATIONS

Transparency Awards

Award « CAC Large 60 »

Moody's | ESG Solutions

Advanced





ACTIVITY



- Sales in 2023 reached **€13.4 billion**, (+21% at constant exchange rates and +16% at current exchange rates)
- All the regions posted solid performances, with **consistent** growth around 20%
- Strong momentum in all the métiers with double-digit growth
- Sales in the 4th quarter amounted to **€3.4 billion** (+17.5% at constant exchange rates and +12.5% at current exchange rates), thanks to sustained activity in the United States as well as in Asia





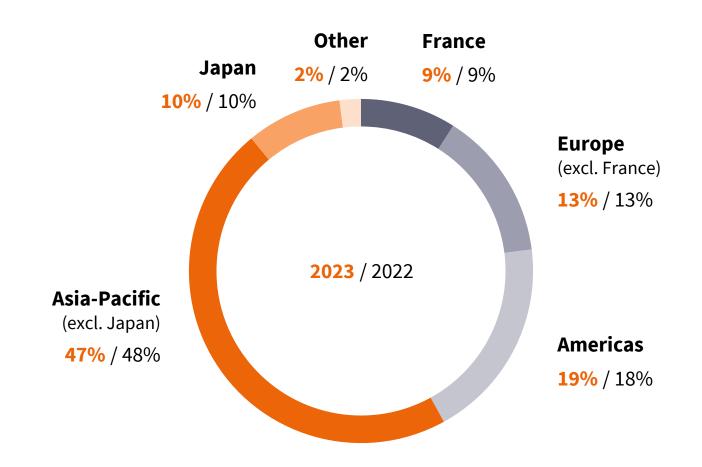
REVENUE BY GEOGRAPHICAL AREA



		Change at
<u>in</u> €m	2023	constant rates
France	1,274	20%
Europe (excl. France)	1,818	20%
EUROPE	3,093	20%
Japan	1,260	26%
Asia-Pacific (excl. Japan)	6,273	19%
ASIA	7,533	20%
Americas	2,502	21%
Other	299	44%
TOTAL	13,427	21%

REVENUE BY GEOGRAPHICAL AREA









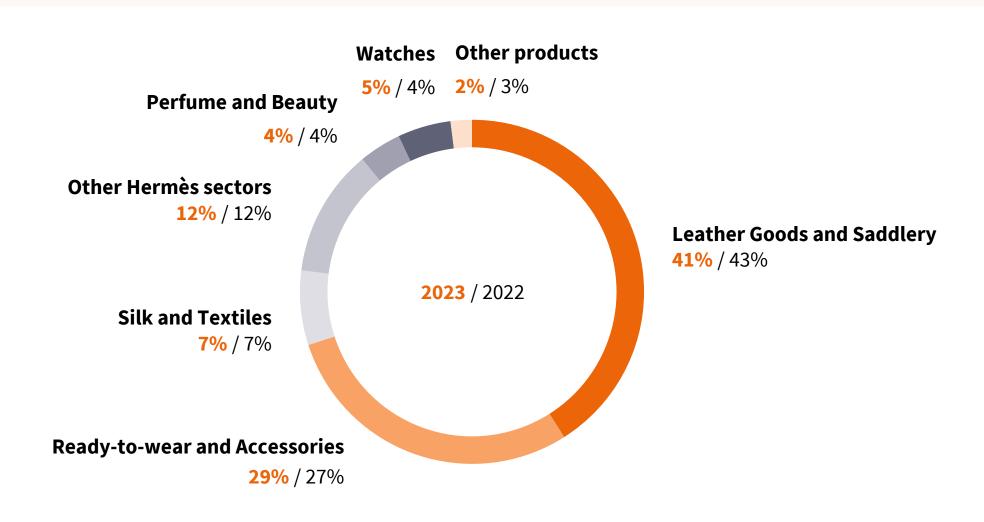
REVENUE BY SECTOR



Perfume and Beauty	492	12%
Perfume and Reauty	492	12%
Other Hermes sectors	1,055	20%
Other Hermès sectors	1,653	26%
Silk and Textiles	932	16%
	,	
Ready-to-wear and Accessories	3,879	28%
Leather Goods and Saddlery	5,547	17%
in €m	2023	constant rates
		Change at

REVENUE BY SECTOR

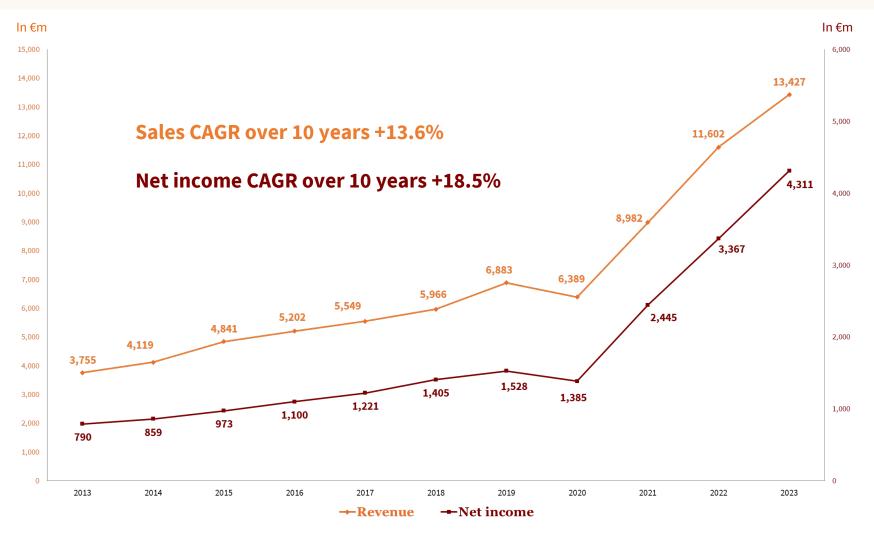




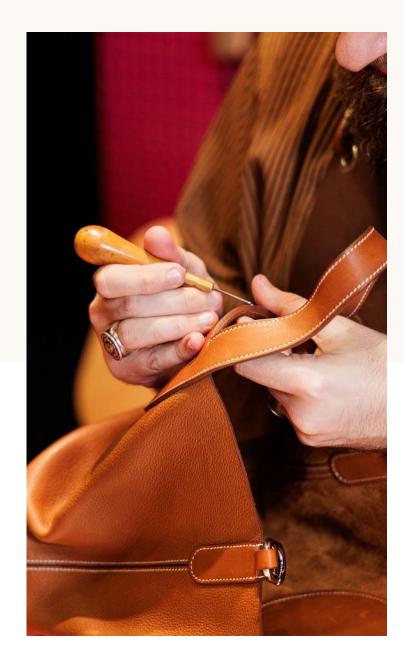


OUTSTANDING SALES AND RESULTS IN 2023









CONSOLIDATED INCOME STATEMENT -

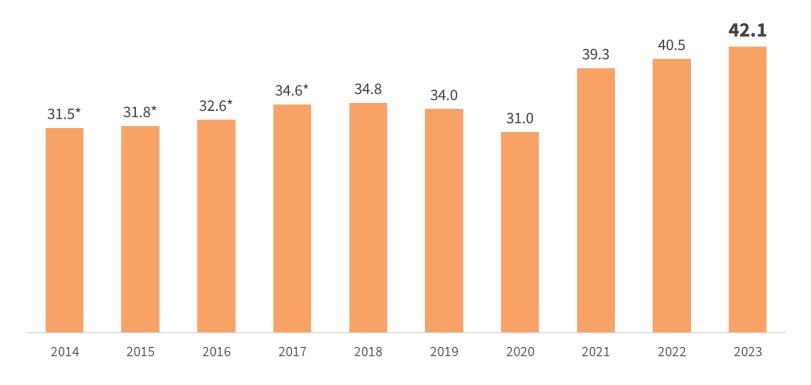


		%		%
in €m	2023	revenue	2022	revenue
Revenue	13,427		11,602	
Cost of sales	(3,720)		(3,389)	
Gross margin	9,708	72.3%	8,213	70.8%
Communication	(607)	(4.5)%	(525)	(4.5)%
Other sales and administrative expenses	(2,561)	(19.1)%	(2,155)	(18.6)%
Other income and expenses	(889)	(6.6)%	(836)	(7.2)%
Recurring operating income	5,650	42.1%	4,697	40.5%
Other non-recurring income and expenses				
Operating income	5,650	42.1%	4,697	40.5%
Change y-o-y	+20%			

RECURRING OPERATING PROFITABILITY EVOLUTION



in % of revenue



* Before IFRS16



CONSOLIDATED INCOME STATEMENT



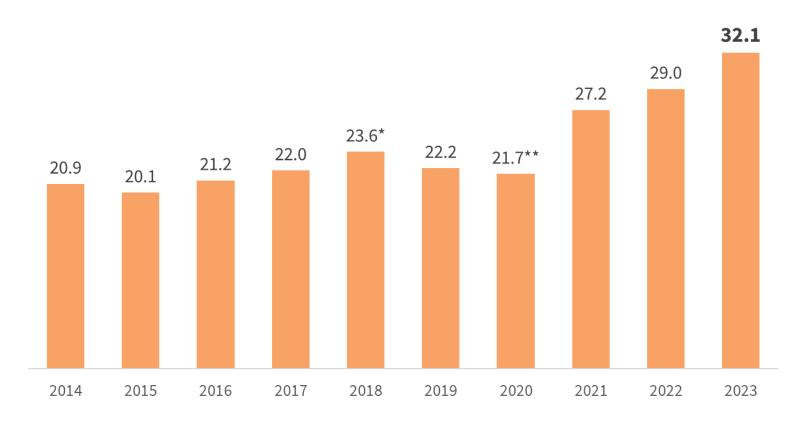
in €m	2023	% revenue	2022	% revenue
Operating income	5,650	42.1%	4,697	40.5%
Net financial income	190		(62)	
Income tax	(1,623)		(1,305)	
In % of income before tax	27.8%		28.2%	
Net income from associates	105		50	
Non-controlling interests	(12)		(13)	
Net income attributable to owners of the parent	4,311	32.1%	3,367	29.0%

Change y-o-y +28%

NET PROFITABILITY EVOLUTION



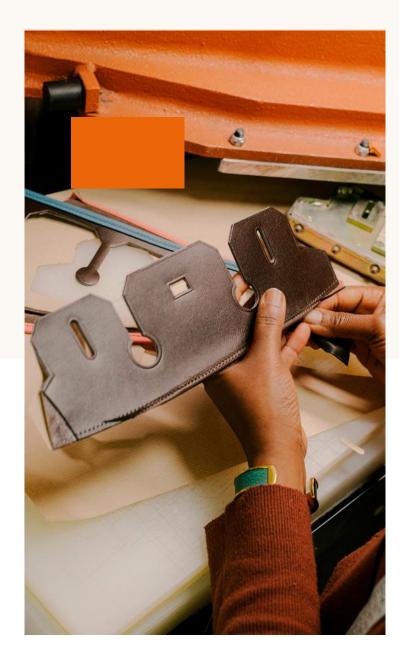
in % of revenue



^{* 22,7%} restated for the capital gain on the disposal of the Galleria in Hong Kong in 2018

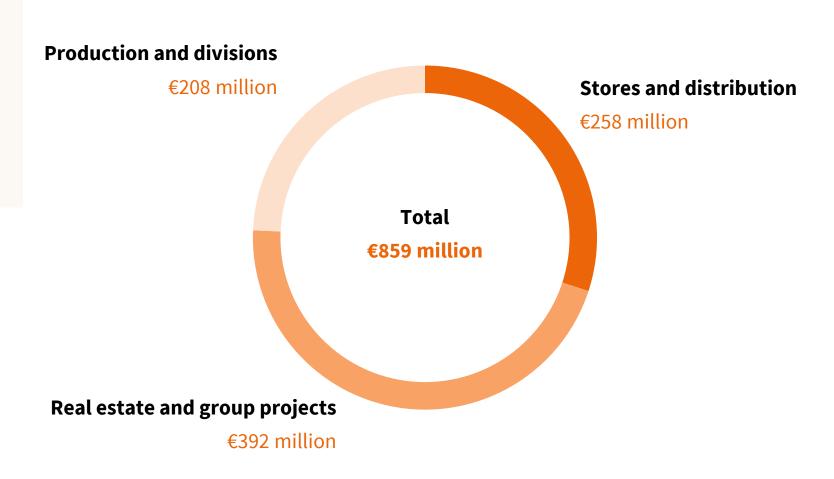
^{** 20,3%} restated for a non-current gain relating to the deconsolidation of Shang Xia in 2020





OPERATING INVESTMENTS



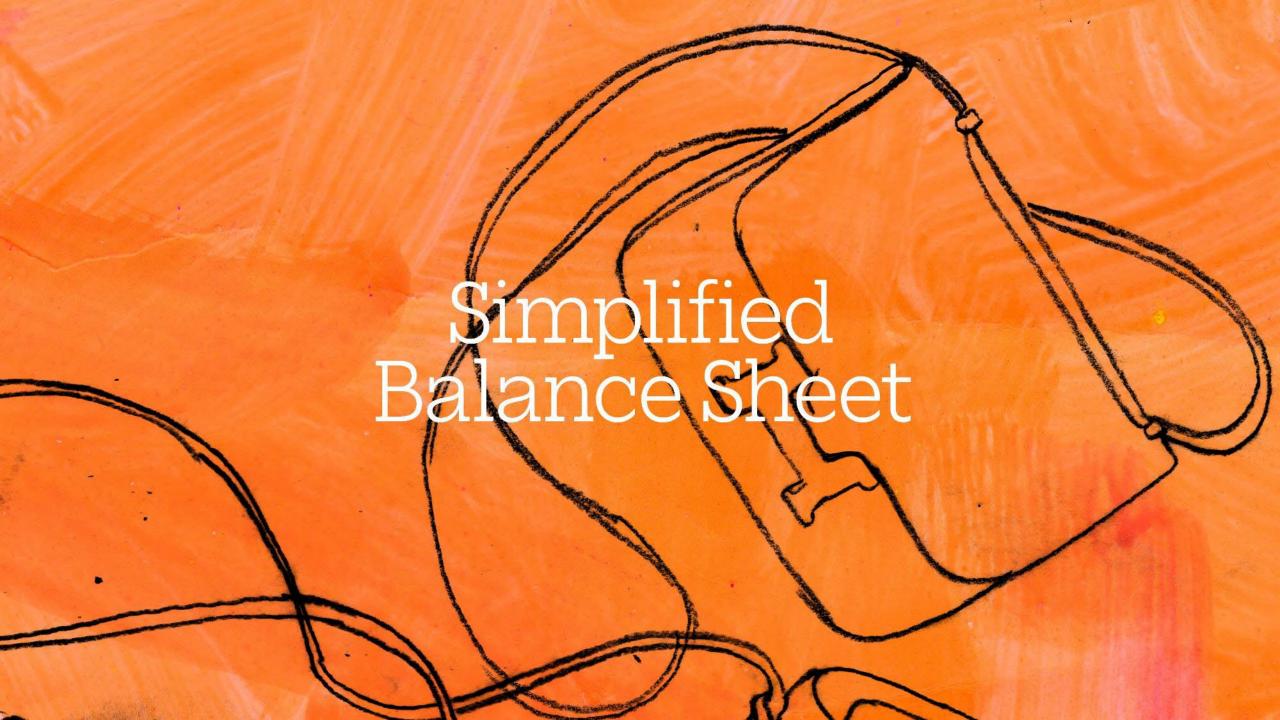


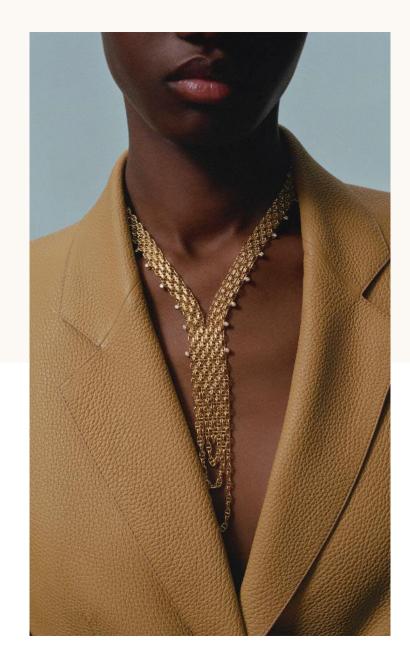


RESTATED CASH-FLOW STATEMENT



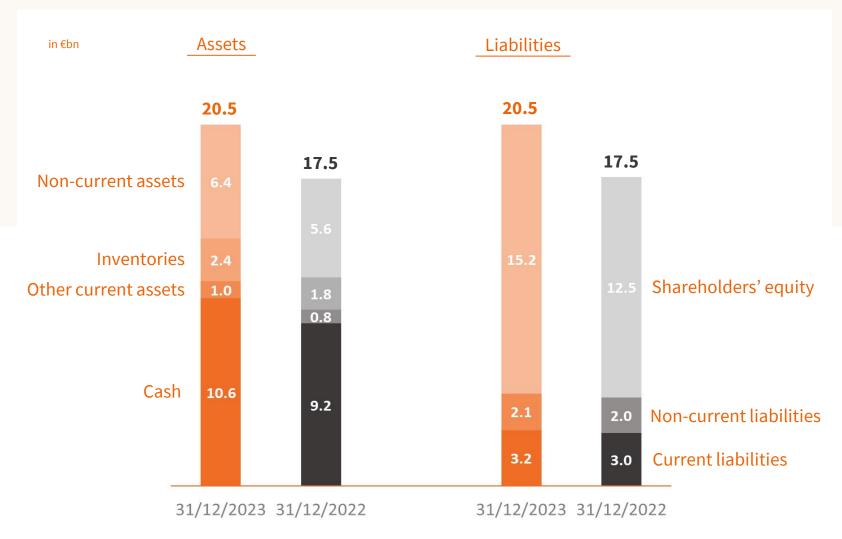
in €m	2023	2022
Operating cash flows	5,123	4,111
Change in working capital	(794)	73
Cash flows related to operating activities	4,328	4,185
Operating investments	(859)	(518)
Repayment of lease liabilities	(277)	(261)
Adjusted free cash flow	3,192	3,405
Financial investments	(316)	(21)
Dividends paid	(1,386)	(852)
Treasury share buybacks net of disposals	(132)	(116)
Other changes	65	257
Change in net cash position	1,422	2,672
Closing restated net cash position	11,164	9,742
Opening restated net cash position	9,742	7,070





SIMPLIFIED BALANCE SHEET



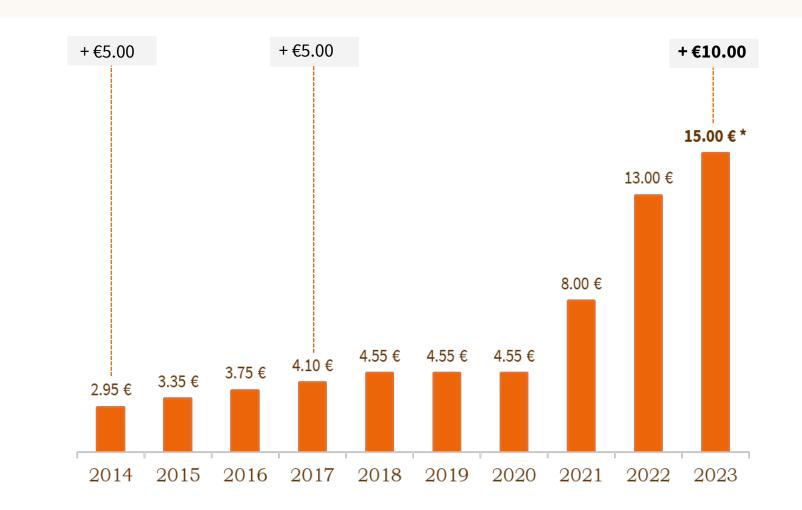


EVOLUTION OF THE DIVIDEND PER SHARE





Ordinary dividend For the period *In* € *per share*



^{*} Subject to approval by the General Meeting of 30 April 2024, including €3.5 interim dividend paid on 15 February 2024

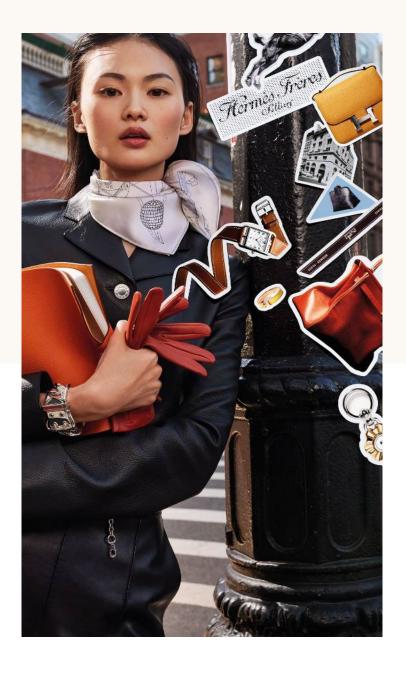




OUTLOOK



- In the medium-term, despite economic, geopolitical and monetary uncertainties around the world, the house confirms an ambitious goal for revenue growth at constant exchange rates
- The group has moved into 2024 with confidence, thanks to the highly integrated artisanal model, the balanced distribution network, the creativity of collections and the loyalty of clients
- Thanks to its unique business model, Hermès is pursuing its long-term development strategy based on creativity, maintaining control over know-how and singular communication



2024: IN THE SPIRIT OF THE FAUBOURG, AT THE HEART OF THE HOUSE



- Accelerating **job creation** in France and worldwide
- Opening of the leather goods factory in Riom (Puy-de-Dôme)
- **Store** openings and expansions, notably in Princeton (United States), Wuxi and Shenzhen MixC (China) and Lille (France)
- Continued **strategic investments** in production capacities in all the métiers and further upstream and downstream vertical integration, including the strengthening of its relationship with the historical partner in the Middle East
- Amplification of actions within the value chain in line with commitments against **climate** change and to preserve **natural resources**
- Launch of the table service *Tressages équestres*
- 14th edition of the **Saut Hermès** at the Grand Palais Éphémère in Paris in March

